

Players Sports

RETURNS FORM

THANK YOU FOR YOUR ORDER, BUT IS SOMETHING NOT QUITE RIGHT? COMPLETE THE FORM BELOW IN FULL TO ENSURE FAST PROCESSING:

- ☐ SEND BACK VIA TRACKED COURIER, AND KEEP A COPY OF YOUR TRACKING NUMBER
- ☐ ENSURE THE PRODUCT(S) ARE UNUSED, AND IN ORIGINAL CONDITION & PACKAGING WITH TAGS ATTACHED
- ☐ INCLUDE YOUR ORIGINAL ORDER NUMBER OR INVOICE NUMBER

SEE OUR FULL RETURNS POLICY: WWW.PLAYERSSPORTS.CO.NZ/PAGES/RETURNS-POLICY

NAME: _____ ORDER NO: _____

PHONE: _____ DATE: _____

EMAIL ADDRESS: _____

ITEM DESCRIPTION & QUANTITY	CODE	RETURN/EXCHANGE	NEW SIZE

- REASON CODES:**
- 1 - INCORRECT SIZE
 - 2 - LOOKS DIFFERENT TO ONLINE IMAGE
 - 3 - ORDERED MORE THAN ONE SIZE TO TRY
 - 4 - ARRIVED TOO LATE
 - 5 - CHANGED MIND

NOTES:

IF YOU HAVE RECEIVED THE WRONG ITEM, PLEASE GET IN TOUCH WITH US BEFORE SENDING THE ITEM BACK.

PLEASE NOTE: FULL PRICED ITEMS CAN BE REFUNDED. ALL SALE ITEMS (NAMELY 'PRICE DROP' AND 'CLEARANCE' ITEMS) CAN BE EXCHANGED OR CREDITED, BUT NO REFUNDS WILL BE OFFERED.

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HOW DO I RETURN?

WE OFFER FREE RETURNS IN ANY OF OUR STORES. ALTERNATIVELY, FILL OUT THE RETURNS FORM ON THE BACK AND COURIER THE ITEM(S) BACK TO US AT:

PLAYERS SPORTS RETURNS, 7/273 NELSON STREET, ONEHUNGA, AUCKLAND 1061

SEE OUR FULL RETURNS POLICY:

WWW.PLAYERSSPORTS.CO.NZ/PAGES/RETURNS-POLICY

SOMETHING MISSING FROM YOUR ORDER?

DON'T WORRY! YOUR ORDER MAY HAVE BEEN SPLIT INTO SEPARATE SHIPMENTS.

THE REMAINING ITEMS WILL ARRIVE SEPARATELY, AND YOU WILL RECEIVE TRACKING DETAILS ONCE SEPARATE PARTS OF YOUR ORDER ARE SHIPPED.

KEEP AN EYE ON YOUR EMAILS!

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT US.

INFO@PLAYERSSPORTS.CO.NZ

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